

You Soon May Lose Another of Your Rights as an American

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Springfield IL

Dear Lake Area Customer:

How did you feel when the teacher made the whole class stay after school because one student misbehaved in class?

Well, that's exactly what the Springfield City Council is getting ready to do about waste removal.

The Springfield City Council soon will act on a proposal that will radically change the way your garbage service is controlled. Frankly, like the hundreds of customers who have been jamming our phone lines, we are upset at the way a small number of our residents are pushing the City Council to take away one of your most basic consumer rights.

The proposal is complex. However, we believe it is a horribly bad idea because:

- Your choice of services will be threatened by excruciating red tape.
- Because a very few lawbreakers refuse to follow the rules, **you will be punished for their sins.**
- The proposal will cost thousands of **your tax dollars** to implement.
- Many of you will end up being billed for services that you don't even use, much less want.
- Many of you who enjoy multi-service weeks, carryout service, vacation service suspension and our flexible service system will be forced to settle for service you do not want.

Why, you ask? **Because some residents misbehave, all residents will pay higher fees, lose service options and put the very integrity of our City Water Light and Power utility at risk.**

A handful of politicians and bureaucrats might soon strip away one of Springfield's most basic consumer rights.

If you agree with us, there is still time to do something about it. Enclosed is a card you can mail back to us. All you have to do is write your name and address on the card. Your telephone number and email address are optional. We will not share your personal information with marketers or solicitors. **This is simply an exercise in democracy: we will see to it your voice is made known to Springfield City Officials.**

You may also go straight to our Action Center Website at www.springfieldlakearea.com and navigate to the page that allows you to directly email your opposition to the aldermen and Mayor Houston. If you like the way we provide our service, please get involved – today!

Please let us take this opportunity to thank you for your loyal service. We consider it our privilege to have served Springfield for the last 80 years.